# MEDICAL DISPUTE RESOLUTION FINDINGS AND DECISION

PART I: GENERAL INFORMATION	
Type of Requestor: (X) HCP () IE () IC	Response Timely Filed? (X) Yes () No
Requestor's Name and Address	MDR Tracking No.: M5-05-2327-01
Central Dallas Rehab Brandy	TWCC No.:
3710 Rawlins, Suite 1400 Dallas, TX 75219	Injured Employee's Name:
Respondent's Name and Address	Date of Injury:
Target Corporation, Box 39	Employer's Name: Mervyns Dist Centers
	Insurance Carrier's No.: 000093553

### PART II: SUMMARY OF DISPUTE AND FINDINGS (Details on Page 2, if needed)

Dates of Service		CPT Code(s) or Description	Amount in Dispute	Amount Due	
From	То	CIT Code(s) of Description	Amount in Dispute	Amount Due	
12-26-03 12-30-03 1-13-04	12-26-03 12-30-03 1-13-04	CPT code 99212 (no EOB was submitted)	\$141.69	\$141.69	
1-6-04 2-19-04 2-23-04	1-6-04 2-19-04 2-23-04	CPT code 99212 (denied with "G")	\$145.21	\$145.21	
12-26-03 12-30-03 1-13-04 2-23-04	12-26-03 12- 30-03 1- 13-04 2-23-04	CPT code 97110 (no EOB was submitted or service was denied with "F")	\$488.45	0	
2-19-04	2-19-04	CPT code 97530 (denied with "F")	\$150.31	\$150.31	

#### PART III: REQUESTOR'S POSITION SUMMARY

In a letter dated June 23, 2005 the requestor withdrew dates of service which were denied for medical necessity.

#### PART IV: RESPONDENT'S POSITION SUMMARY

## PART V: MEDICAL DISPUTE RESOLUTION REVIEW SUMMARY, METHODOLOGY, AND/OR EXPLANATION

The dispute contains unresolved medical fee issues only. The Division shall proceed to resolve the medical fee dispute in accordance with Rule 133.307.

Regarding services for which there were no EOB's: The requestor submitted convincing evidence of carrier receipt of provider's request for an EOB in accordance with 133.307 (e)(2)(B). Respondent did not provide EOB's per rule 133.307(e)(3)(B).

Regarding CPT code 99212 denied with "G": Per Medicare fee guidelines this is not a bundled service.

Regarding CPT code 97110: Recent review of disputes involving CPT Code 97110 by the Medical Dispute Resolution section indicate overall deficiencies in the adequacy of the documentation of this Code both with respect to the medical necessity of one-on-one therapy

and documentation reflecting that these individual services were provided as billed. Moreover, the disputes indicate confusion regarding what constitutes "one-on-one." Therefore, consistent with the general obligation set forth in Section 413.016 of the Labor Code, the Medical Review Division has reviewed the matters in light all of the Commission requirements for proper documentation. The MRD declines to order payment because the SOAP notes do not clearly delineate exclusive one-on-one treatment nor did the requestor identify the severity of the injury to warrant exclusive one-to-one therapy. Additional reimbursement not recommended.

Regarding CPT code 97530 (4 units) on 2-19-04: This service was denied by the carrier as "F – this procedure code is reimbursed based on the medical fee guideline": The carrier did not make a partial payment or state a reason for not doing so. Recommend payment of \$150.31.

PART VI: DE	TAIL FINDINGS (I	lf needed)					
Date of Service	CPT Code	Amount in Dispute	Amount Due	Date of Service	CPT Code	Amount in Dispute	Amount Due
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	+				<u> </u>   Total	Left Column:	\$0.00
	1				Total Amount Due:		\$0.00
PART VII: CO	OMMISSION DECI	ISION AND ORDE	R				
entitled to add	he review of the oditional reimburs ount plus all accr	sement in the amo	ount of \$437.21	. The Division	hereby <b>ORDER</b>	S the insurance	carrier to
		Don	ına Auby		07/	14/05	
Auth	horized Signature Typed Name		d Name	Date of Order			

PART VIII: YOUR RIGHT TO REQUEST A HEARING